



World Bank's Virtual Implementation Support Mission (ISM) Citizens' Charter Afghanistan Project (CCAP)



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MAJOR ACHIEVEMENTS

01. Destarkhwan-e-Meli
Successfully launched Destarkhwan-e-Meli and provided packages to 434,328 rural HHs and 105,480 urban HHs

02. Peace Pilot
Peace Pilot design finalized

04. Sub-projects
Despite insecurity and Covid-19 pandemic successfully started 1198 new subprojects, and completed 876 subprojects in rural and 226 in Urban areas since last ISM

05. GMAF & SRBC
GMAF & SRBC Indicators for 2020 Achieved

06. Access to Water
Improved access to clean drinking water of over 0.83 million people in rural communities, and for 231, 400 People in urban communities

07. Access to Power
Improved access of 53,236 people in rural to basic electricity by providing overall: 904 KWs of electricity and 290,000 People in urban communities

08. Access to Road
Improved access to the nearest road and market of over 102,422 people in rural areas by constructing 354 KMs of basic road and to 1.4 Million people In urban areas by constructing 1,754 KMs of basic road

09. Employment generated
Overall 385,877 people were provided employment in rural areas and 149,790 in urban areas under normal CCAP

10. MCCG
Employment for a total of 207,000 laborers were created in rural areas

11. Grain Bank
Mobilized over 6 million USD under Grain Bank






MOBILIZATION



CITIZENS' CHARTER MOBILIZATION

MRRD & IDLG



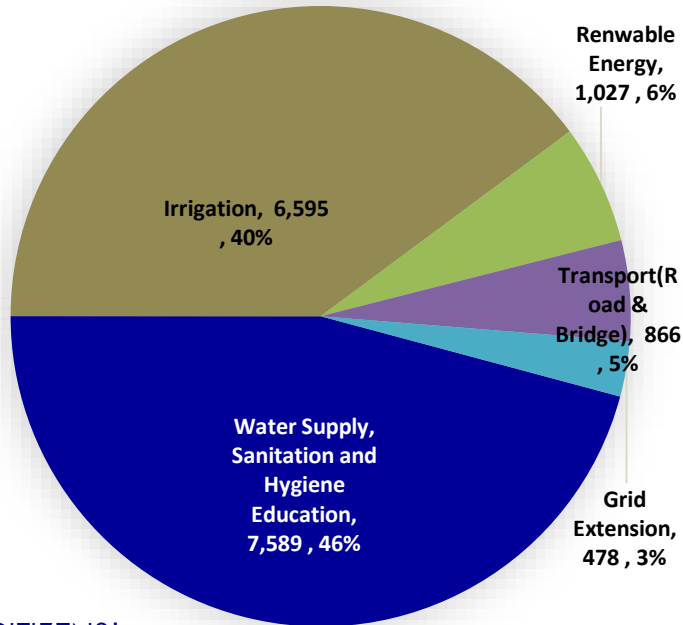
	 RURAL		 Urban		 OVERALL
	Since Last ISM	Cumulative	Since Last ISM	Cumulative	Overall
CP Completed	35	12,190	0	850	13,040
Election Completed	28	12,151	0	850	13,001
WBA Completed	164	12,113	0	850	12,963
CDP Completed	177	12,104	0	850	12,954
Cluster/Gozar CDCs established	93	2,502	0	175	2,674
Cluster/Gozar CDP Completed	257	2,441	0	175	2,616
CDCs SPs completed	876	4762	226	837	5599



CITIZENS' CHARTER SUB-PROJECT

RURAL
●●●●

Subprojects by Sector (Total: 16,555)



Outcome

- * Improved access to clean drinking water of over 0.83 million people in rural communities who receive 35.6 million liter of clean drinking water on regular basis.
- * Improved access of 53,236 people in rural to basic electricity by providing overall 904 KWs of electricity
- * Improved access to the nearest road and market of over 102,422 people in rural areas by constructing 354 KMs of basic road
- * Total 328,439 people in rural areas were provided with overall 4.4 million days work under normal CCAP



Before



Now





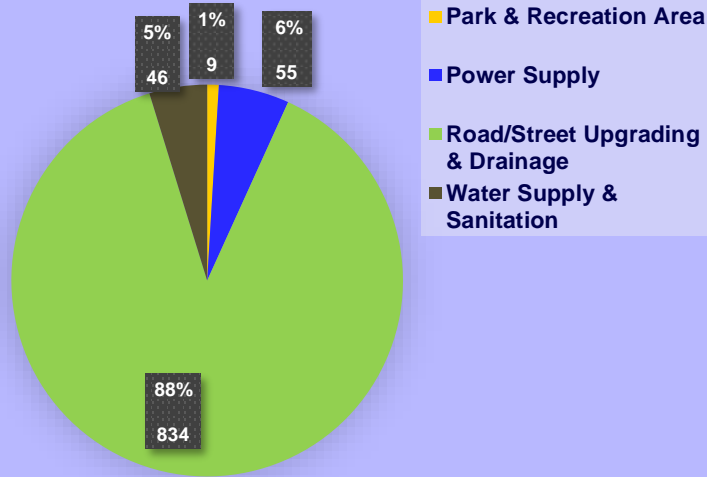
CITIZENS' CHARTER

SUB-PROJECTS

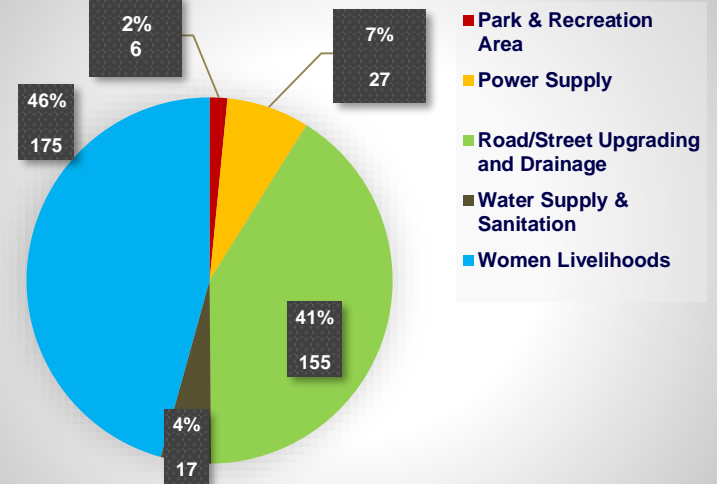
URBAN | Sector-wise updates



CDC SPs by Sectors



GA SPs by Sectors



Subprojects Outcome- Urban



- * Improved access to clean drinking water of over 231, 400 people in Urban communities who receive 11,570,000 liter of clean drinking water on regular basis. Improved access of 290,000 people in Urban to basic electricity.
- * Improved access to the nearest road and market of over 1.4 Million people in Urban areas by constructing 940 KMs of basic road
- * Total 149,790 people in Urban areas were provided with overall 3.3 million days work under normal CCAP
- * 53,562 People benefits from Parks
- * 9,454 Women benefited from women livelihood project



MCCG- RESULTS



Plan: 9 provinces - 14 districts - 2,396 communities
Achieved: 9 provinces – 14 districts – 2,223 communities
Total # of Sub-Projects: 2,346 - # Completed Sub-Projects: 1,073



Over 207,000 number of laborer / 40 days

Since last ISM: 7,000



Total: 7.93 million non-skilled labor days

Since Last ISM: 0.23 million



of HH IDPs benefiting 18,780

Since Last ISM: 430



Total: 8.28 million of labor days

Since Last ISM: 0.2



Total: 345,933 skilled labor days

Since last ISM: 6,350



Total: # of HH Returnees benefiting 8,840

Since last ISM: 207

GRAIN BANKS & SIG PROGRESS



Total 11,983 Communities Targeted up to date

Since last ISM: 1057



Total 35,825 Reduced Seasonal Hunger Campaign Conducted

Since last ISM: 3936



Total 11,244 Grain Banks Established

Since last ISM: 602



US \$ 6,258,881 Food/Non-Food Mobilized

Since last ISM: 1,800,380



Total 437 Jireebs Land Allocated (3-5 years)

Since Last ISM: 66



Total 3,582,500 People participated in Campaigns

Since last ISM: 393,600



Total 92,512 Vulnerable HHs Benefited

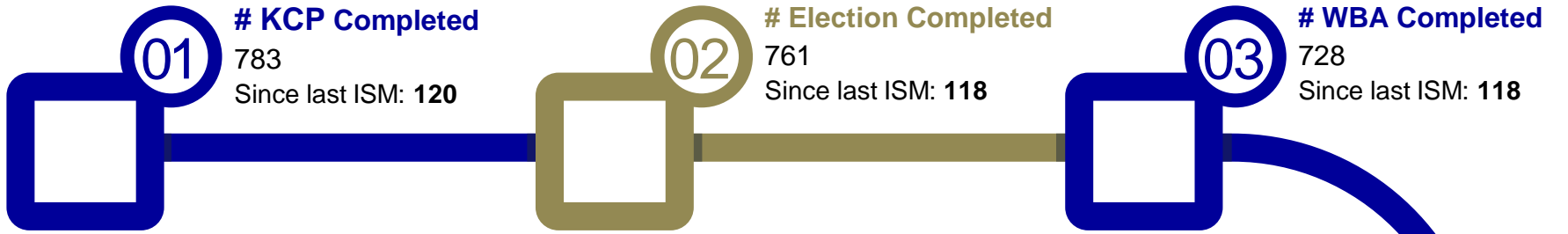
Since last ISM: 14,485



Total SIG Matching Grant disbursed 3,277,246 US\$

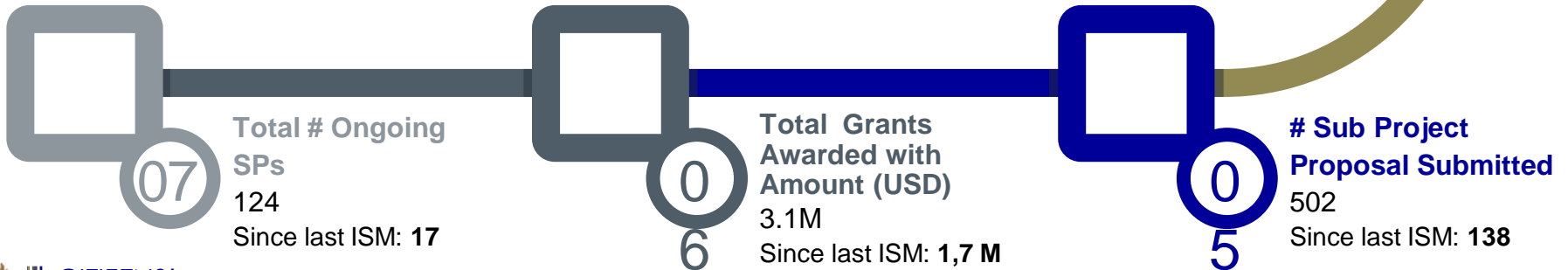
Since last ISM: 1,096,652





KUCHIES SUB-PROGRAM SUPPORT

Target: 902
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Relief

Rural:

- Implemented through MRRD CCAP in 12,897 CDCs
- Mobilization is completed in 11200 communities, beneficiaries selection is completed in 9,999, communities disbursed 4,700
- Communities distribution completed in 3,241 and 434,328 HHs received packages
- Over 9000 communities are ready for distribution

Urban:

- 635 communities remobilized, 574 with beneficiary lists completed, 483 with 1st tranche distributions completed covering 105,480 HHs. Scheduled to be completed by early April 2021





REACH

●●●● Rural

- For rural areas out of 15 FP packages 9 are signed, 2 packages will be implemented by MRRD, and 4 packages will be signed by FPs by the end of next week
- # of NSP CDCs reactivated 470, # communities beneficiaries selection completed 200, Distribution will start by 20th March 2021

● Urban

KM signed contracts with 4 FPs, and provided trainings to the FPs, the FPs will start mobilization this week, and will begin actual package distribution in 3 weeks

- FP procurement: 11 FPs contracted. 2 others are pending NPC approval. All FPs identified have been trained. Contracted FPs mobilized.
- Staff recruitment: 183 positions were approved, and of this 180 are nearing finalization, with over 150 having accepted offer letters.



REACH Pilot in HTR Districts

Rural



Implementation Modality:

- Using REACH step by step guideline
- Reactivation of NSP CDCs/Formation of temporary CDCs
- Use of HRAIS
- Negotiation with community elders at district level

Province	District	# Communities
Herat	Gulran	200
Kunar	Narai	57
Khost	Spera	68
Parwan	Koh-e-Safi	53



MSSs Scorecard

Rural

Coverage

- Total 32382 Infrastructure Scorecards reported, 9854 Education SC reported, 1784 Health SC reported in 3 rounds
- There has been noticeable improvement in overall 3 sectors of Infrastructure, Education, and Health MSSs
- The scorecard report/results have been shared and presented to the Ministry of Health and the Ministry of Education
- The MoPH have already prepared a plan for resolving the identified problems/issues
- MoE will also prepare their plan and share with MRRD

Rural CDCs Maturity Status

Rural



Monitoring Results (Urban) 1/2



- Sep-2020 internal monitoring result (75%) shows 7% improvement in performance of CDC compare to July-2019 (68%).
- The third round education scorecard result (57%) shows 5% improvement and health scorecard (81%) shows 6% improvement in provision of minimum service standards compare to baseline scorecard (Edu: 52%, Hea: 73%).
- Community participatory monitoring shows on average a total of 57 questions answered by 90% positively and a total of 22 questions answered between 11% to 31% negatively.
- The end-line Institutional Maturity Index (average 82% very satisfactory) shows 29% improvement in the maturity of CDCs compare to baseline (average 53% unsatisfactory).

Monitoring Results (Urban) 2/2



- Identification of eligible households for Dasterkhan Mili (SIG/REACH) is a time taking process.
- The distributed packages in Dasterkhan Mili are satisfactory for EHH.
- 1560+ grievances, inquiries and suggestion registered by call centre. Most of them are related to household registration. 14% of issues registered by women.

PEACE PILOT (1/2)

Rural and Urban

Design Process

- Met with key actors/ agencies and learned of their approaches (whom they work with, their activities, how to create safe spaces for discussion, etc.) to consider key design parameters and draft concept note that includes
 - role of CDCs and other actors in communities
 - composition of peace sub-committees and ToRs
 - levels of engagement (community, cluster/Gozar, district/nahia);
 - coordination with other actors, etc.

Timeline: By October 2022

Location

Urban: 75 communities in Jalalabad City, Districts 6 and 8 (already started in Jalalabad)

Rural: 304 communities in Nangarhar, Laghman and Kunar

Budget

For CCAP – regular budget; for Peace Activities \$ 10,000 per Cluster CDC / GA



PEACE PILOT (2/2)

Rural and Urban



Implementation Modality

CCAP (Phase 1 approach infrastructure and institution building, including Peace Sub-Committee Establishment and Capacity)

+

Peace Sub-Committees create Action Plans to work towards Peace

Activities of Peace Sub-Committees:

- Build up common understanding of peace through peace dialogues in communities and Cluster Communities/Gozaars
 - Explore root causes of conflict at different levels
 - Work up key principles for peaceful resolution of conflicts and do no harm
 - Consider types of conflict in locality and discuss potential resolution with elders
- At the district/ nahia and municipal/provincial levels, engage in actions that lead to cohesion (sport events; Peace Jirgas; cultural and arts events that focus on peace as a major theme)



Gender Progress

- 50 % women's participation in CDCs and CCDCs maintained.

	# CDCs	Total Members	# Male Member	# Female Member	% Male	% Female
CDC membership	12,151	250,416	126,249	124,167	50	50
Office Bearers	12,151	48,604	24,345	24,259	50	50

- Women are member of sub-committees, and they have been moderately active to work for health, education, agriculture... among the communities.
- 46% of Kuchi CDC's members are female.
- Under the SIG, and Grain Bank 15,147 Female-Headed Households have benefited so far.
- Anti-Harassment Policy and GBV training is delivered to nearly 30 provinces in all PMU and district offices.
- Studies show that despite challenges the overall engagement of women in the social space has become greater.
- Cultural changes preventing bad traditions like excessive expenditures for ceremonies or mourning gathering have been brought by effective awareness sessions of CCAP
- Under women livelihood total 175 subproject started and over 9,000 women benefited from the projects

Public Communication



For transparency and accountability purpose the CC share information with public through:

- Social Media (Facebook, Twitter, Instagram)
- E-Newsletter
- Installation of billboards across the country
- Contracting with national and local TV channels
- Contracting with national and local Radio channels
- Publishing brochure etc.

Website: www.ccnpp.org

<https://dastarkhanmili.org>



CCAP Phase 1 Closeout



- Prepared Comprehensive Closeout plan for CCAP Phase 1
- The target will be achieved and CCAP phase 1 will be closed by Dec 2022



Challenges



Challenges	Recommendations
Insecurity	
IDPs and returnees in some CDCs affecting the Destarkhwan-e-Meli program budget	Additional fund required
Review of NTA salary scale by Gov	
Frequent requests for expansion of CCAP to Non-CC areas	Design and conceptualization of CCAP2



Video links



<https://youtu.be/3877AE85wug>

<https://www.youtube.com/watch?v=5YZkxXHoL54>

https://www.youtube.com/watch?v=2hJ9_b-0HyM





QUESTIONS & ANSWER SESSION

CITIZENS' CHARTER



THANK YOU

FOR YOUR ATTENTION



CITIZENS'
CHARTER

